Haighfield Care Our newsletter for Residents - Family and Friends

Autumn/Winter 2018



Welcome, since our last update we have enjoyed lots of celebrations along with entertainment. I wish to thank all our relatives and residents for their much appreciated input and assistance with these events. We have received several donations from relatives towards our resident's funds that we thank you whole heartedly for, we also thank you for your generosity during our fund raising events, some examples for which these funds are used include entertainment provided by a varied source of entertainers, activity items that contribute to daily activities whether it be dominoes, crafts, nail care also any notable special events to name a few.

Enjoy this update and as always please speak with any of the team, deputy manager or myself with any comments or suggestions for improvement.

Avril.

Spotlight on the Kitchen Team



I wish to take this opportunity to congratulate my kitchen team for all the hard work they do ensuring high standards of kitchen cleanliness are maintained whilst serving our residents with tasty nutritious foods. Nothing is too much trouble for our cooks June and John and if a resident is poorly quite often both can be seen boiling an egg or flipping an omelette for

those residents wishing for something light. Quite often a buffet will be requested to contribute to the party feel when entertainment arranged, birthday cakes and sweets for afternoon tea parties and with the help of our kitchen assistant Steph the team do a great job.

Special diets are catered for, likes and dislikes and should you be concerned regarding allergies please speak to the kitchen team who can advise you of the allergens in a particular meal.

Facebook and privacy of others within the home

Our Face book response has been really positive with all relatives, friend and visitors since it started earlier in the year. Although it is lovely to take photographs and videos of your loved ones can we please remind you not everyone has consented to their image being displayed on social media sites. Should you wish to take video or photographs of your loved ones can you please help us ensure the privacy of others by avoiding capturing them in your images. Thank you; please contact Kath Wood for any further enquiries.



Consent forms

Resident and relatives consent forms were previously posted to all a few months ago, could we please remind you to complete and return the form in the envelope provided or drop it in on your visit. Should you need a further copy please see Admin on arrival who will be happy to help you. Thanks.

Safety Notice

Alongside our usual quarterly service of the fire alarm system the maintenance team conducts a weekly fire alarm bell test, this now happens on a Wednesday. In order to assist with safety and security we ask visitors to sign in and out using the visitor's book. Should an unscheduled alarm be activated rest assured that a member of staff will attend with instructions. In the event of a full evacuation being necessary the assembly point can be found at the rear of the car park.



Care Planning



All our residents have their needs assessed prior to admission and regularly during their residence. We encourage all our resident and relatives to be actively involved in planning their care needs with emphasis on advanced care planning. Please feel free to speak to any of the nursing team for further information regarding the care needs of your loved ones.

Haighfield Open Day

The National Care Home Open Event occurred in April Haighfield opened its doors to welcome all and to showcase our talented caring team. Entertainment was arranged along with a tasty buffet and a Dementia information stand. The day was thoroughly enjoyed by all well done team.

Summer at Haighfield - on the balcony

This year we were blessed with wonderful weather, our residents made the most of using the balcony joining in activities or just relaxing. Flowers and plants were planted and blossomed throughout the summer.

Activities, celebrations and entertainment days – consisted of The Royal wedding, Mothers day, Fathers Day and Dolly Mops entertainers to name a few.







Summer Fair

We had a lovely turn out from our families and with entertainment provided by the wonderful Sean Perkins, a great day was had by all. Well done to all you lucky winners with lots of prizes from the raffle, tombola stall and name the doll. Thanks to all of you for your continued support, we couldn't do it without you.







Dates for the diary

November

Sunday 4th:

Entertainment – Birthday celebration (Vocalist) Sean Perkins 2-3pm

Monday 5th:

Firework display – from 5pm hotpot supper everyone welcome

Remembrance Day Entertainment – TBA

December

Saturday 22nd:

Residents Christmas Party – Entertainment with Poppy and Dave the Monkey from 2pm all welcome there will be the Christmas raffle and buffet served for all



We look forward to seeing you.

Care With Dignity